

Global Data Consultants

FOR IMMEDIATE RELEASE

Global Data Consultants, LLC Launches International 24/7/365 Call Center

Chambersburg, PA – September 15, 2005 - Global Data Consultants, LLC, (Global Data) in support of their customer base, recently launched a Call Center to expand their operational hours to 24 hours a day, 7 days a week, 365 days a year.

The Global Data Call Center provides around the clock help desk support both domestically and internationally. The center's technicians correspond directly to Help Desk phone calls, e-mails, instant messages, and voice messages from all over the world, including North America, South America, Europe, the Pacific Rim and Australia. Desk side, on-site, support is provided regionally and Global Data has partnered with clients to provide assistance internationally. The Call Center has obtained a Platinum membership from the Help Desk Institute to assist in training and to provide first class service to their clients. The initial call volume at the center was in excess of 2,000 calls monthly and Global Data has the capacity to expand the Call Center to meet any client's need. The center's technicians have certifications of A+ to Microsoft Certified Administrator (MCSA) with over 86 years of combined experience within the information technology field.

About Global Data Consultants, LLC

Global Data, a Microsoft® Certified Partner, has been a leading Information Technology service provider since 1995 with technical facilities located in Chambersburg and Harrisburg, PA. With experienced and certified consultants, they provide services in the areas of project management; help desk support; application development; networking and infrastructure; creative design; and business process consulting. These services are provided to companies both locally and internationally within the manufacturing, distribution, dealership, finance, healthcare, insurance and retail vertical markets.

Global Data is committed to employing only the best talent in order to deliver the highest quality technical services. As a result, Global Data's highly trained workforce delivers customer service excellence to its client community. For more information about Global Data Consultants, LLC, please visit www.globaldataconsultants.com.

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